Terms & Conditions

Thank you for choosing **Pharma Launchpad**. We are dedicated to supporting your career advancement goals. By using our website or availing of our services, you agree to the following terms and conditions:

1. Service Disclaimer & Career Success

- **No Guarantees:** While our clients have a strong track record of success, Pharma Launchpad does not guarantee job placement or specific promotions.
- **Market Dynamics:** The job market is external and beyond our control; therefore, all career decisions made based on our advice are at your own risk.
- **Professional Judgment:** We recommend seeking additional professional advice before making major career-related changes.
- **Duration of our service redemption:** Once registered and paid for any service/services, you have to redeem the service call/demo meetings within 30 days of the payments made; however, we understand that the job application process and interview calls could take time (4-6months or more) and you may reach out to us for your interview call prep and mock interview prep (only Interview prep service can be redeemed post 30 days.

2. Limitation of Liability & Indemnity

- **Damages:** Pharma Launchpad is not liable for any direct, indirect, or consequential damages, including loss of data or profits, resulting from our recommendations.
- **Information Accuracy:** You are solely responsible for the accuracy and completeness of the information (resumes, backgrounds, etc.) provided to us; we do not verify this data.
- **Indemnification:** You agree to hold Pharma Launchpad and its agents harmless from any claims or expenses arising from your use of our services or a violation of these terms.

3. Privacy & Communications

- **Confidentiality:** We are committed to maintaining the privacy of your personal information.
- **Electronic Security:** We cannot guarantee the absolute security of electronic transmissions and are not liable for unauthorised disclosures.
- **Marketing:** By providing your email, you agree to receive newsletters and promotional updates. You may opt out at any time via the unsubscribe link.

4. Cancellations & Refunds

- **Consultation Refunds:** You are eligible for a refund only if a booking is cancelled **24 to 48 hours** before the scheduled consultation call.
- **Rescheduling Policy:** No refunds will be provided if you reschedule a 30-minute consultation session and subsequently cancel it.

5. Website Usage & Intellectual Property

- **Content Use:** All text, images, and graphics are the intellectual property of Pharma Launchpad and are for informational purposes only. Unauthorised reproduction or distribution is prohibited.
- **Prohibited Conduct:** Hacking, scraping, or spamming the website is strictly forbidden.
- **Third-Party Links:** We are not responsible for the content or practices of any third-party websites linked for your convenience.

6. Governance

- **Jurisdiction:** These terms are governed by the **laws of India**.
- **Modifications:** Pharma Launchpad reserves the right to modify or terminate services or these terms at any time without prior notice. It is your responsibility to review these terms periodically.

7. Inclusions:

- Guidance on how to structure and what to add to your resume.
- You will receive a resume template that is relevant and makes a strong impact on recruiters to ease your resume-building journey.
- Personalised suggestions for improving your LinkedIn profile to get noticed by recruiters and hiring managers.
- Interview structuring and guidance on how to prepare for interviews.
- Includes discussion of common questions and techniques to present yourself confidently.
- Guidance on how to structure your responses and constructive feedback on your answers.
- Guidance on how to network effectively online, expand your professional connections, and increase opportunities.
- Tips on how to optimise your job search, identify opportunities, and enhance your approach to job applications.

Important things to note:

- Once placed, you will have to pay 25% of the first month’s gross salary/stipend within 10 days of accepting the offer letter.
- A very important thing you need to know is that Pharma Launchpad will help you the entire way, but it requires 1000% of your commitment too. Pharma Launchpad doesn’t guarantee any jobs, but we’ll do our best to ensure you get a good one.
- Also, there will be times when we’ll make you reject the job if it doesn’t align with your goals, making the process lengthy, but it's essential for your long-term satisfaction. Hence, it often takes our clients a longer time to find a job.
- Also, for those availing the networking services, remember that LinkedIn Premium is another expense that you will have to bear on your own behalf.

8. Exclusions:

- I will guide you on how to make your resume, but I will not be making your resume.
- I will suggest improvements, but will not be making updates directly to your LinkedIn profile.
- Answer scripts to questions will not be provided
- I will provide networking tips and strategies, but will not directly facilitate or manage networking opportunities for you.
- I'll offer strategies and guidance, but will not conduct your job search or submit applications on your behalf.
- If you need, mock interviews will be an additional charge/session (799/session)

If you have any questions or concerns regarding the terms and conditions, please contact us at thepharmalaunchpad@gmail.com